

naldo-customer portal for students at studis.naldo.de

MANUAL

The customer portal can't be displayed in English. However, this manual should enable you to purchase the naldo-JugendticketBW.

1. Registration and login

1.1 Start page

Go to "Registrierung" (= registration)



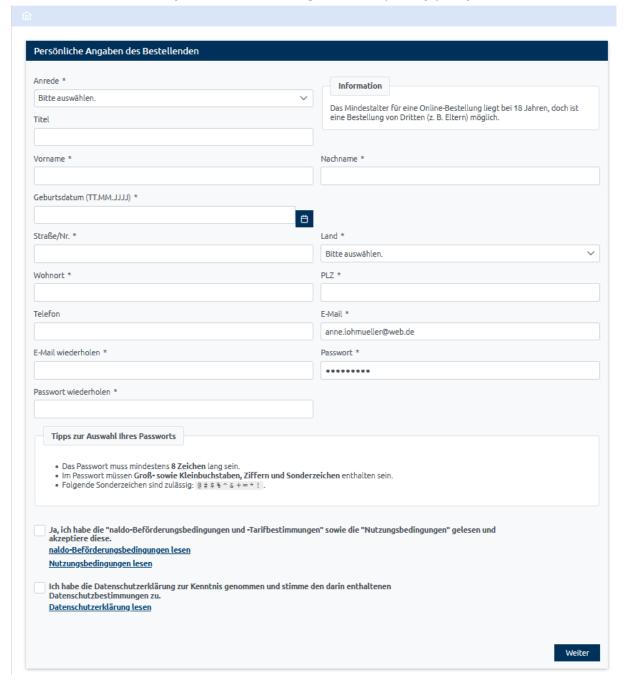


1.2. Registration (enter personal data)

Please enter name, first name, date of birth, address, e-mail-address and a password

Please confirm that you have read and accept the naldo terms and conditions of transportation and fare conditions as well as the terms and conditions of use.

Please also confirm that you have read and agree to the privacy policy contained therein.





1.3. E-mail with confirmation link will be sent

1.4. Login with e-mail-address and password

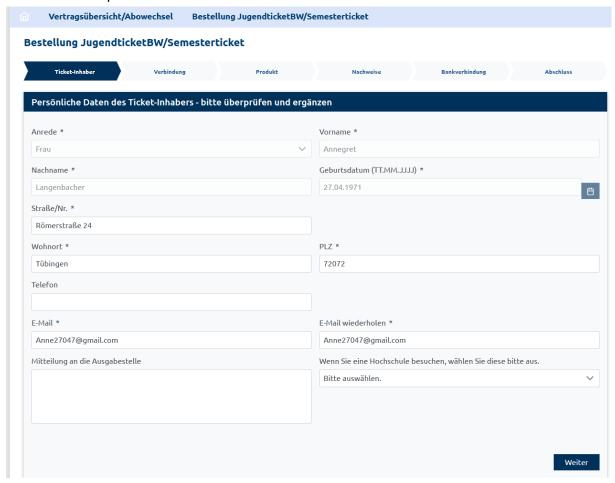




2. Purchase JugendticketBW/Semesterticket

2.1 Ticket holder is displayed

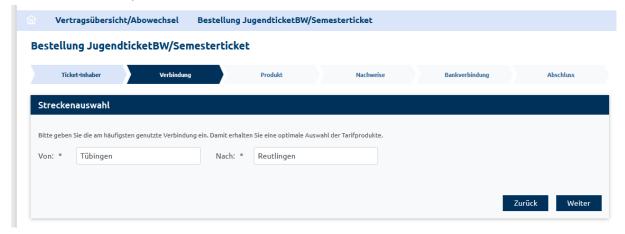
Check and add personal data



Important: Select the university at which you are enrolled.

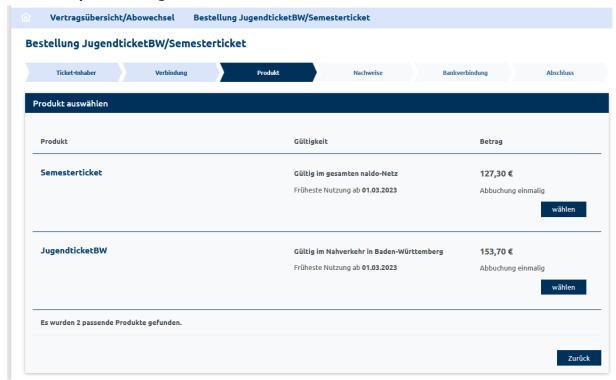
2.2 Enter connection data

Please enter the connection you use most frequently. You'll receive the best possible selection of tariff products.

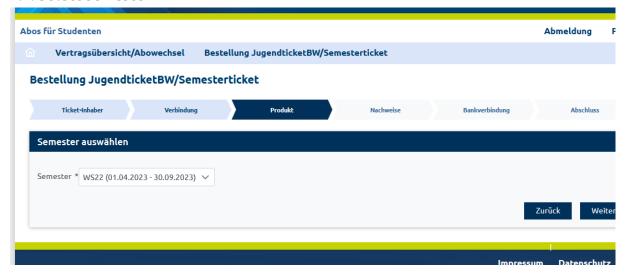




2.3 Select product: JugendticketBW or Semesterticket



2.4. Select semester





2.5 Verification Status

a) via interface of the university, e.g. University of Tübingen

You will be forwarded to your university for comparison of the data provided. The ordering process can only be continued if the validation is successful. By comparing the data, you agree that the data required by you for the order process (name, first name, date of birth, matriculation number and period) will be provided from the university to RAB for the implementation of the order process.



Please log in:





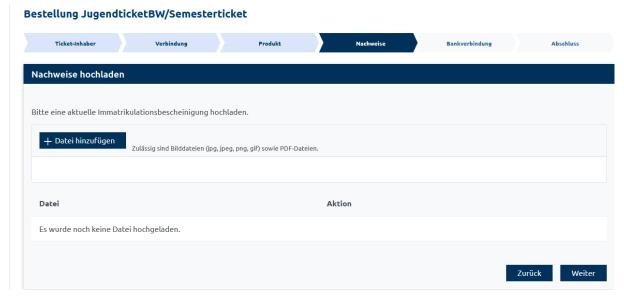
The verification was successful.





b) Upload of proof

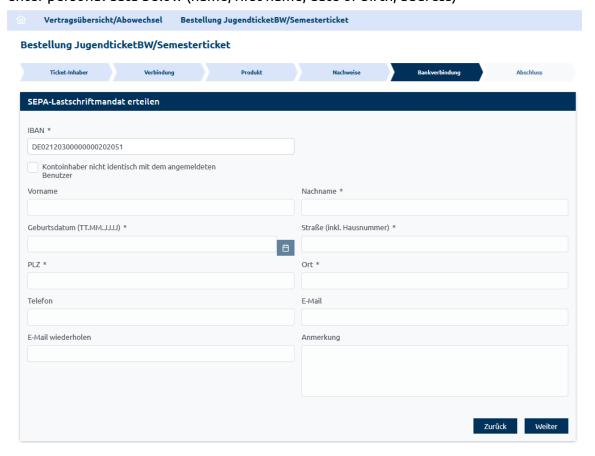
Please upload a current matriculation certificate (jpg, jpeg, png, gif or PDF).



2.6 Issue a SEPA Direct Debit Mandate

Enter your IBAN.

Please tick the box if the bank account holder is not the same as the registered user and enter personal data below (name, first name, date of birth, address)





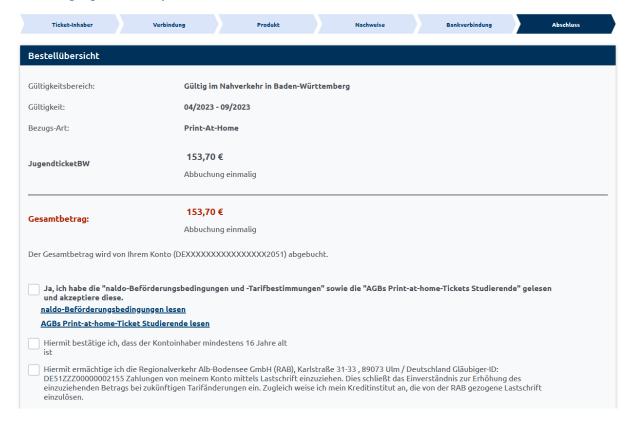
2.7 Order Summary - Confirm Order

Please confirm that you have read and accept the naldo terms and conditions of transportation and fare conditions as well as the general terms and conditions print-at-home-tickets for students.

Please also confirm that the bank account holder is at least 16 years old.

Please also confirm that you agree that the RAB can collect payments from your account by direct debit.

Bestellung JugendticketBW/Semesterticket

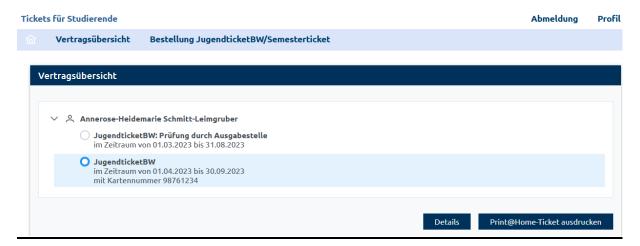




3. Print out the ticket in the area "Vertragsübersicht" (= contract overview)

Please note:

Your Print@Home ticket will be available for download in the contract overview in just a few minutes. For all universities where the proof has to be checked by the subscription center, the Print@Home ticket is only available for download once the subscription center has checked your details. This can take 2-4 days.



Button "Print Ticket"

(The ticket can be printed out as often as you like within the validity period.)